
AGENDA ITEM COVER SHEET

SUBJECT

Presentation and possible recommendation to approve a contract with OSSI Sungard Systems for replacement of current Computer Aided Dispatch (CAD) and Records Management system (RMS) for Public Safety.

ITEM SUMMARY

The City of Georgetown established the current Computer Aided Dispatch (CAD) in 1997, and although the City has kept up with all system upgrades, the advances in technology and changes in industry standards over the last 12 years have rendered these systems archaic, and in some cases, obsolete.

Evaluation for replacement of the system began by looking at existing 9-1-1 vendors to see if they offered a fully integrated CAD/RMS system. None of the vendors offered a fully integrated solution, therefore, focus groups were conducted and business case needs were addressed to determine our overall needs. The field was narrowed to two possible candidates in OSSI and New World. Site visits were conducted and evaluated.

Overall project cost is \$1M and includes CAD/RMS software replacement with OSSI Sungard Systems of \$890,000; 3rd party software and hardware purchases of \$60,000; and contingency funding of \$50,000.

SPECIAL CONSIDERATIONS:

OSSI is the current software provider for the City of Round Rock and is a finalist with Williamson County to replace their existing CAD. The potential to have all of the law enforcement agencies in the County using the same software would be beneficial to the citizens.

FINANCIAL IMPACT:

Funds for this project are included in the 2009/10 budget in the general ledger account #120-9-0380-90-112.

ATTACHMENTS:

Presentation
OSSI Sungard Systems Contract

Leticia Zavala
Project Manager

Patrick Hurley
Interim Captain, Police Services

Micki Rundell
Chief Financial Officer